

Dear Andrew

I am writing in response to your email of 17 December to apologise if my email of 10 December did not arrive - I dictated it from the Chief Executive's office, was present when it was sent, and presumed its safe dispatch and delivery.

However, my concerns about poor communications still apply. Since I contacted your office after my meeting with the Minister in Exeter on 8th October, I heard nothing until your announcement at the St. John's Hall meeting on 22nd October, simply that you had been asked to arrange a meeting, and then nothing again until 5th November. During this period and up until the week prior to the meeting on 15th December there is a catalogue of non-returned phone calls and unanswered emails between Cornwall and IOS Councils with both your offices.

I recognise that your time and that of the Minister is under pressure but, equally, I hope you recognise the high degree of frustration we have experienced during this final process of determining the future of the sealink. Your late arrival for the pre-meeting and wave-of-hand dismissal of our presence, telling us that you would be with us in a minute, prompted my comments.

Yours sincerely,

Marian Bennett

Vice-Chairman
Council of the Isles of Scilly