

[REDACTED]

From: GEORGE, Andrew [andrew.george.mp@parliament.uk]
Sent: 22 February 2011 11:30
To: [REDACTED]
Attachments: Fw: Freedom of Information request - IAR-004194

Dear [REDACTED]

It has been suggested that I forward a copy of the attached email to you for your information.

With best wishes.

Andrew

File ref: 11/16.7

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[REDACTED]

From: [REDACTED]
Sent: 17 February 2011 14:43
To: [REDACTED]
Subject: Fw: Freedom of Information request - IAR-004194
Attachments: IAR-004194 letter.doc; IAR-004194 Response.doc

Wow, look at this!! How can the council specify the size of ship needed if they do not know the ridership figures?

[REDACTED]

From: Environment Planning and Economy - Freedom of Information Mail
Sent: Thursday, February 17, 2011 2:33 PM
To: [REDACTED]
Subject: Freedom of Information request - IAR-004194

Dear [REDACTED]

Please find attached a letter formally enclosing the Council's response to your request for information under the Freedom of Information Act 2000. If you have difficulty in opening the attachment, please contact me and I will send you a copy by post.

Kind regards

[REDACTED]
Customer Relations Administrator
Environment, Planning & Economy
Cornwall Council

[REDACTED]
[REDACTED]
Central Scanning Unit, Treyew Road, Truro TR1 3AY
www.cornwall.gov.uk

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[REDACTED]
By Email
[REDACTED]

Your ref:
My ref: IAR-004194
Date: 17 February 2011

Dear [REDACTED]

Your request under the Freedom of Information Act 2000

Thank you for your information access request dated 8 February 2011.

Your request was considered under the Freedom of Information Act 2000 ("the Act").

Please find enclosed all the relevant information that we hold at this time.

We hope that this fully satisfies your enquiry, but should you require further information at any time please feel free to submit a new request.

Cornwall Council is committed to open and transparent government and provides information to members of the public about all aspects of the authority.

While we are happy to deal with requests for information made under the Freedom of Information Act 2000, we publish a lot of information about the workings of the Council on our [website](#) and you may wish to check this before contacting us.

Last year the Council received more than 1100 FOI and EIR requests. Dealing with each request costs approximately £150 in officer time, although this will increase if the request is complicated and involves the consideration of lots of information or the application of exemptions. Some of these requests related to information which was publically available on our website. If, however, the information you require is not available on our website then we will, of course, deal with your request as quickly and efficiently as possible.

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If you wish to complain about the outcome of your request, please write to:
Chief Executive's Department
Complaints Officer
Cornwall Council County Hall
Truro
TR1 3AY

Email: comments@cornwall.gov.uk

If this does not resolve the matter to your satisfaction, you have the right to apply directly to the Information Commissioner, the contact details of whom are:

FOI/EIR Complaints Resolution
Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Yours sincerely

[REDACTED]

[REDACTED]

Customer Relations Officer
**Environment, Planning & Economy,
Customer Relations**

[REDACTED]

[REDACTED]

Cornwall Council ("the Council") will use reasonable endeavours to ensure that the information provided in response to your request is complete, subject to any information that may be withheld in accordance with the Act. However, the Council accepts no responsibility for any loss or damage incurred as a result of you acting on or refraining to act on information or other material disclosed to you in accordance with your request.



INVESTOR IN PEOPLE

Cornwall Council, County Hall
Truro, TR1 3AY
Tel: 0300 1234 100 www.cornwall.gov.uk

Reference Number: IAR-004194


Response provided under: Freedom of Information Act 2000

Request re Passenger numbers on Scillonian 3

In view of recent assertions by council officers please now supply me with the daily totals for each voyage as I requested originally.

Response

The council do not hold the information that has been requested

 will need to refer to the Isles of Scilly Steamship Company for this data.

Information provided by: Environment, Planning & Economy